

Village Agents bridge the gap between communities and organisations that are able to offer help or support

Call us now on

01275-333700



**The Rural Community Council
for the West of England**

Community Action was set up in 1974 and is one of the network of Rural Community Councils across the UK. The Community Action team support communities within the former Avon area which includes North Somerset, Bath & North East Somerset, and South Gloucestershire.

Registered Charity No. 267256

A service for all ages

There are no age restrictions to using the Village Agent scheme because we understand that living in a rural area creates problems for people of all ages

living in many different circumstances.

- Are you receiving the correct level of benefits?
- Would you like support to be able to continue to live at home?
- Do you feel unable to cope with a situation and would like someone to talk to?
- Are you caring for someone and need more support?
- Having problems getting to the GP's and other vital appointments and services?
- Are you concerned about someone close to you.

Completely Confidential

This is a completely confidential service. Your nearest Village Agent can either visit you in your home or arrange to meet you somewhere else. Having discussed your situation and reviewed your options, we can offer information that we have available or refer you to one of the many agencies that relevant experience for your needs.



VILLAGE AGENTS

**for the
Chew Valley**

**Providing people
living in rural areas
with easier access to
information and
services**

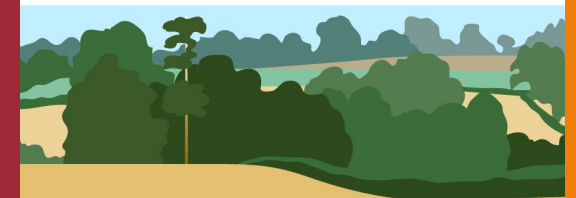
01275-333700

www.community-action.org.uk

Email

[villageagents@](mailto:villageagents@community-action.org.uk)

community-action.org.uk



The Village Agent Team

Village Agents will help put you in contact with the agency that is best suited to assist you. In some cases, more than one organisation will be contacted to provide you with a full range of options and solutions.

Here are a few of them:

Avon Fire & Rescue Service

Avon & Somerset Police

Age Concern

B&NES Council Connect

Connexions

Citizens Advice Bureau

The Shaw Trust

The Care Forum

Ring and Ride

Off the Record

Target 80

A Community Action
project funded by
Bath & North East

Bath & North East
Somerset Council



My name is Viv Morris and I've recently moved to Bishop Sutton and absolutely love it here – local people have been so welcoming and supportive.

So when the opportunity arose to become a Village Agent I was very keen to get involved and soon met with the many agencies and individuals that support the local community in a variety of ways.

I have worked with people from all walks of life as a Counsellor, Teacher, Trainer and Adviser. I see the role of Village Agent as that of an informed friend who has your best interests at heart. I'm looking forward to getting to know groups and individuals in Bishop Sutton, Stowey and the Harptrees and would like to hear how I can start to make a difference to people who may be isolated or vulnerable in our community. Please contact me:

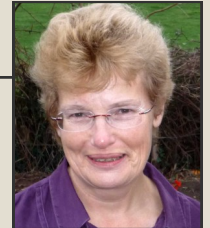
Telephone 07990 627502

viv@community.action.org.uk

The Village Agents Project Co-ordinator is Denise Perrin who can be contacted if you have any questions about this project.

denise@community-action.org.uk

01275-333700 or 07973-148699



My name is Mary Douglas-Jones and I have lived in the Chew Valley for a number of years. What is a Village

Agent? – definitely not a secret agent or an estate agent! Our task is to work in partnership with Parish Councils and other groups within the community to bridge the gap between isolated and vulnerable people in our community and the amazing wealth of, often untapped, support and information available.

We want to make contact with any individuals in the community who are isolated or with unmet needs. our job is to make informal contact first and then refer on to other agencies if the person would like us to.

Support could come from health, transport, finance as well as social and voluntary networks. We will also be providing surgeries and drop in sessions if appropriate. We are now available to meet with groups, give short talks and take referrals.

Please contact me:

Telephone 07799172973

mary@community-action.org.uk